



Customer Success Manager (m/f/d)

Start: Immediately

Location: Bonn

We strive to become the number one automated software testing platform and already revolutionize the way software is tested for security! So far, we are on a good track: with our platform CI Fuzz, customers such as Telekom, Bosch and Deutsche Börse have already reached a new level of application security testing and shipped more secure and stable software faster.

You will be part of a talented, fast-growing team that actively finds solutions for small and big companies alike to untap the full potential of testing using CI Fuzz. As a Customer Success Manager you will guide your customers through the onboarding process and continue to enable them to achieve the greatest testing results, assist and consult how to use our platform most effectively.

Your Tasks

- You will be the face to our customers along the entire customer life cycle and ensure that our customers benefit from our product CI Fuzz in the best possible way and get the support they wish for. You will collaborate with sales to grow and expand your customer accounts.
- You will actively find solutions for your customers' challenges by closely working with our Customer Success Engineers to solve technical challenges and educate our customers.

Your Profile:

- You have shown that you work in a structured way, learn fast and can manage and collaborate with team members and stakeholders alike.
- Good understanding of modern software development processes, including Dev(Sec)Ops and CI/CD. Hands on experience is a plus.
- Good understanding of typical bugs and security vulnerabilities in C/C++ and Java (such as CWE or OWASP Top 10). Hands on experience is a plus.

What We Offer:

- You have the opportunity to actively develop our products and customers
- A collaborative team atmosphere, flat hierarchies and start-up spirit
- You become part of a startup culture that is characterized by recognition, respect and support
- Office in a beautiful location with view of the Rhine and good transport connections
- Free drinks, snacks, fruit, shared lunches and Nintendo Switch sessions

Do you share our passion for IT-Security? Would you like to use your knowledge and skills in an innovative environment? Then we are looking forward to receiving your application!

See full job description: www.code-intelligence.com/open-positions